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NORTH BAY POLICE SERVICE ANNUAL REPORT



DEDICATED TO SERVICE,
COMMITTED TO COMMUNITY



**Dedicated to
service.**

**Committed to
community.**

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2021 NBPS ANNUAL REPORT



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Comparing Crime Statistics

Crime statistics in this report should not be compared to statistics from previous Annual Statistical Reports due to changes in methodology. It is also not recommended that the crime statistics in this report be compared to crime statistics prepared by other agencies due to the fact that different methods of categorization, geographic, technical, data, and time constraints may affect the outcome.

Detailed information pertaining to Statistics Canada's crime reporting methodology can be found in the Uniform Crime Reporting Survey documents posted on Statistics Canada's website.



MISSION, VISION & VALUES

GUIDING ALL OUR ENDEAVORS



OUR MISSION

Through strength in our members and collaboration with our community partners, the North Bay Police Service (NBPS) provides progressive and responsive policing to our public.

OUR VISION

A safe, engaged and inclusive community.

OUR VALUES

We, the members of the North Bay Police Service are committed to:

- Excellence in policing
- Pride in professionalism
- Compassion for those in need
- Honesty-Integrity-Growth-Teamwork

"We are proud of the ability for the North Bay Police Service to modernize and change with the needs of our communities."

- D. O'Connor, Chair NBPSB

MESSAGE FROM THE CHAIR

NORTH BAY POLICE SERVICES BOARD

On behalf of the North Bay Police Services Board, I am pleased to present the 2021 North Bay Police Annual Report which highlights the outcomes and achievements of our police service and provides important statistical information.

The North Bay Police Annual Report details initiatives that safeguard and protect communities, including our vulnerable residents. These accomplishments demonstrate the importance of partnerships with all levels of government, our stakeholders and the citizens of North Bay to ensure successful, safe and strong communities.

The report also outlines statistics on police calls for service, crime and community safety, motor vehicle collisions, domestic violence and public complaints.

I invite you to take some time to review the report and learn more about policing outreach and initiatives, crime prevention and community support programs.

I would like to thank my colleagues on the Board for their commitment to strong police governance and oversight and to Chief Tod, frontline officers and all the members of the North Bay Police Service who continue to ensure our communities remain safe and secure.

NORTH BAY POLICE SERVICES BOARD MEMBERS

Dennis O'Connor, Chair

Tiz Silveri, Provincial Appointee

Patricia Cliche, Provincial Appointee

Johanne Brousseau, Councillor

Al McDonald, Mayor

Tina Chapman, Board Secretary

MESSAGE FROM THE CHIEF

NORTH BAY POLICE SERVICE

I am pleased to present the 2021 Annual Report from your North Bay Police Service. The report describes, outlines and measures our progress as a police service and the objectives we identified in our Strategic Plan.

The North Bay Police Service firmly believes in our motto “Dedicated to Service, Committed to Community” which serves as a guide for all of our endeavours. Our vision of a safe and inclusive community is meant to focus the efforts of our employees on creating a safe workplace and community, collaborating within our service and externally with many partners to encourage a community that is inclusive in our solutions to crime problems and other public safety issues that require police response.

The North Bay Police Service is fortunate to have exceptional people who work tirelessly in their pursuit of public safety for our community. This report describes some of our efforts and successes as a police service.

I hope you take the time to read this report and consider the value of the services that the North Bay Police Service provides to the community.

We are committed to ensuring the North Bay Police Service remains a modern and progressive police service well into the future.

NORTH BAY POLICE SERVICE COMMAND STAFF

W. Scott Tod, Chief of Police

Michael Dazé, Deputy Chief of Police

Scott McFarlane, Inspector Criminal Investigations Section

Jeff Warner, Inspector Operations

Joanna Jacobs, Director of Support Services

ABOUT US

THE NORTH BAY POLICE SERVICE



We are a team of 104 sworn members, supported by 71 civilian members who consist of 9-1-1 call-takers, dispatchers, forensic identification officers, special constables and clerks, as well as stores, exhibits, building maintenance, information systems, human resources and corporate communications personnel.

Together, we provide front-line police services and investigative support for the City of North Bay which is home to approximately 52,662 residents. It is comprised of urban and rural settings, bordered by water, forests and wetlands.

Our Dispatch Centre is the central emergency response bureau for North Bay. In other words, all local calls to 9-1-1 for police, fire and ambulance are answered by North Bay Police Service personnel.

Our staff at the Court House in North Bay are responsible for providing court security, prisoner transportation and court case management, which involves assisting the Crown Attorney with Crown Briefs and case files for the efficient prosecution of court cases.

The North Bay Police Service is committed to strengthening public safety and quality of life by working in partnership with the community in crime prevention, law enforcement and assisting all those who need our help.

The North Bay Police Service motto is dedicated to service, committed to community and serves as the foundation for all of our endeavors.

104

SWORN
MEMBERS

52K

RESIDENTS
SERVED

315

SQUARE KM
POLICED

71

CIVILIAN
MEMBERS

AREA SERVICED

PROUD OF OUR LOCAL COMMUNITY



The North Bay Police Service jurisdiction encompasses the City of North Bay in the southern portion of the District of Nipissing. Historically referred to as the “Gateway City,” both Trans Canada Highways 11 and 17 run through the city.

The City of North Bay is approximately 3.5 hours north of the Greater Toronto Area (GTA) and approximately 4 hours west of Ottawa. A four-lane highway, completed in the fall of 2012, links North Bay to southern Ontario making travel to and from the GTA an easy commute. This easy commute provides an opportunity for those wishing to travel from the GTA into Northern Ontario to conduct illicit business and provides challenges to police.

There are approximately 52,662 residents residing in North Bay and the city covers approximately 315 square kilometres.

North Bay is surrounded by approximately 14 other communities with a significant number of people commuting to and from the city for work and education. As well, Nipissing University and Canadore College contribute an additional 4,000 non-permanent residents to our local community.

The largest portion of our population reside in the urban area but with an expansive rural area within the city limits, a significant portion of residents occupy those areas as well.

The area has a diversified economy with a stable population and economic growth. The crime rates and policing issues are very similar in comparison to other Ontario communities of a similar size.



AWARDS AND PROMOTIONS



RECOGNITION OF SERVICE & LEADERSHIP



Staff Sergeant
S/Sgt. Cook
S/Sgt. Northrup



Sergeant
Sgt. Yelle



Civilian 30 years
Sally O'Holloran
Corry Ouellette



Civilian 20 years
S/Cst. Burton
S/Cst. Turgeon



20 Year Exemplary Service Medal
Cst. Adair
Det. Long
Cst. Solman
Cst. Whitehead



Civilian Promotions
Dir. Joanna Jacobs
Sarah Bush

ABOVE AND BEYOND

MAKING A DIFFERENCE IN OUR COMMUNITY



The dedicated men and women of the North Bay Police Service continue to engage with the community on a regular basis. They can be seen throughout the area taking part in activities that promote the positive relationships between the police and the communities we serve.

Events such as coat drives, school bus safety, The Santa Fund, CIBC Run for the Cure, Special Olympics and Adopt a Senior for Christmas are just some of the charitable events and activities our members take part in each year.



THE GATEWAY HUB

SUPPORTING THOSE IN NEED



The Gateway Hub is a forum for a highly-structured collaboration between human service providers, including police services, health and social sector representatives, government institutions, Indigenous and other community-based partners. Members of the Hub meet twice per week to discuss cases brought forward for discussion relating to people identified as being at risk.

The intent of the Hub is to mobilize existing community resources in an effort to help those in need and rapidly reduce any identified acutely-elevated risk. Acutely-elevated risk exists when a number of factors are identified that, if left unattended, would likely result in harm or lead to a situation deteriorating to a point where a more formal and extended intervention is required. This may include the apprehension of children, criminal charges, or prolonged medical or psychiatric inpatient hospital stays.

Before any situation is discussed at a roundtable Hub meeting, it must first be determined that the situation involves risk factors that extend beyond the scope or normal business practices of any one agency and a collaborative approach is required.

In most Hub discussions, three or more agencies must be involved to address the extent of the risk factors present. **2021 saw 91 roundtable discussions take place relating to those identified as elevated high-risk with a total of 23 primary members.**

23

PRIMARY
MEMBERS



91

ROUNDTABLE
DISCUSSIONS

YOUTH IN POLICING

FOSTERING POSITIVE PARTNERSHIPS



The mandate of the Youth in Policing Initiative (YIPI), a government-funded program, is to enhance the link between police and the neighbourhoods that they serve as well as to provide a safe and positive summer employment opportunity for youth.

This program provides jobs for youth between the ages of 15 to 18 to work with police departments across Ontario. Youth can develop skills that could lead to a possible career in policing. We were fortunate to have two youths join our team in 2021.

The program runs for 35 hrs a week for eight weeks during the summer months. During that time the students are introduced to all the sections of the North Bay Police Service.

During the summer the students had the opportunity to deliver safety prevention initiatives on behalf of NBPS such as Know your Neighbor, Lock it or Lose it and Bus Safety in conjunction with Stock Transport.

The students were also able to develop some essential jobs skill and qualifications such as interviewing, bike safety and first aid and obtain their fitness pin.



CRIME STOPPERS

NEAR NORTH CRIME STOPPERS



Near North Crime Stoppers (NNCS) was founded in North Bay in June of 1988 and serves the districts of Nipissing and Parry Sound and is a member of the Ontario Association of Crime Stoppers (OACS), Canadian Crime Stoppers Association (CCSA) and Crime Stoppers International (CSI).

The local program works in cooperation with the North Bay Police Service, the Ontario Provincial Police Northeast Region and local Detachments, the Anishinabek Police Service, the Canadian Forces Military Police, the Ministry of Natural Resources and Forestry and other investigative agencies.

During the year 2021, 967 new tips were received, which assisted police in the recovery of over \$36,000 in property, the seizure of \$496,000 in illegal drugs and the arrest of 27 persons. Of the tips received, 224 were assigned to the various OPP detachments in our catchment area and 369 to the North Bay Police

Near North Crime Stoppers had another successful year in 2021, receiving a record number of tips which lead to numerous criminal charges, the recovery of property and the seizure of illicit drugs.

NEAR NORTH
CRIME 
STOPPERS

\$36K

PROPERTY
RECOVERED

967

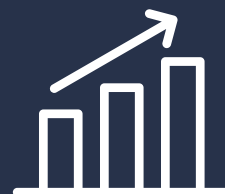
TIPS
RECEIVED

27

PEOPLE
ARRESTED



CRIME SEVERITY INDEX



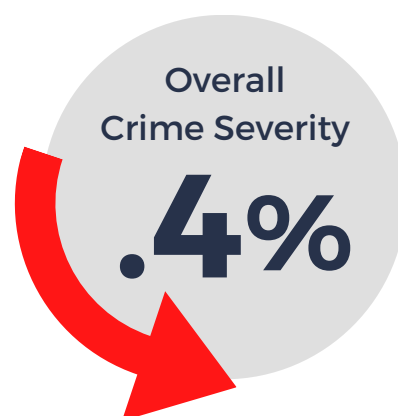
TRACKING CRIME SEVERITY

Every year Statistics Canada reports on the number and type of criminal incidents that come to the attention of police services across the country.

In 2021, the Crime Severity Index for North Bay was listed at 112.5 above the national average of 73.68. North Bay ranks 48th overall in Canada for policing communities with populations over 10,000.

Overall Crime Severity Index

	2020	2021	% Change
North Bay	113.0	112.5	-0.4%
Ontario	55.5	56.2	+1.3%
Canada	73.9	73.7	-0.3%



Violent Crime Severity Index

	2020	2021	% Change
North Bay	111.7	152.1	+36.1%
Ontario	69.6	72.2	+3.7%
Canada	88.0	92.5	+5.2%



Non-Violent Crime Severity Index

	2020	2021	% Change
North Bay	113.2	97.9	-13.5%
Ontario	50.3	50.4	+0.16%
Canada	68.7	66.7	-2.81%



*Statistics Canada's 2021 Crime Severity Index

POLICE ACTIVITY

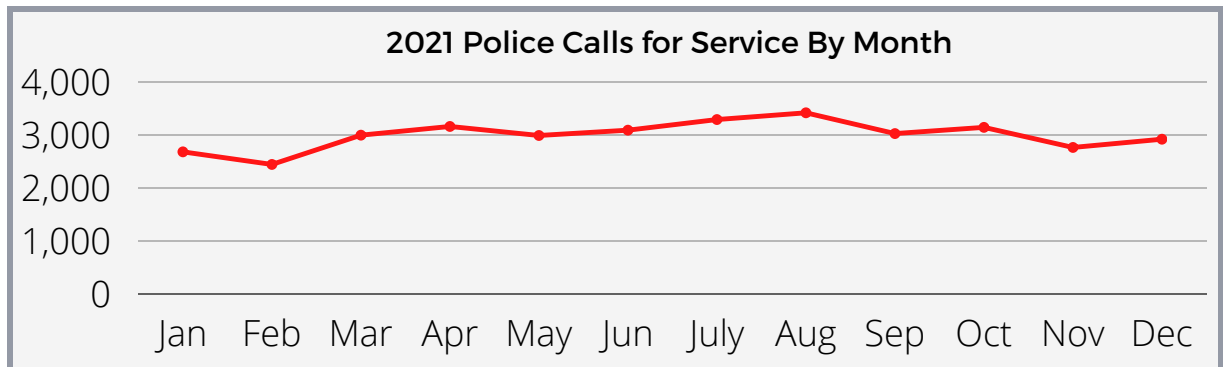
2021 POLICE CALLS FOR SERVICE



Police Calls for Service	2020	2021	% Change
Violent Crime	972	1,014	4.3
Property Crime	3,020	2,984	-1.2
Drug Related	320	327	2.2
Social Disorder	10,008	10,223	2.1
Traffic Related	3,198	3,058	-4.4
Other	17,599	18,211	3.5
Total	35,117	35,817	2.0

2020
35,117
Calls for Service

2021
35,817
Calls for Service



POLICE ACTIVITY

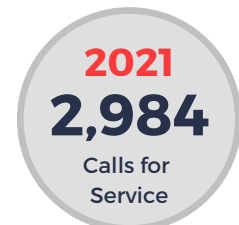
2021 POLICE CALLS FOR SERVICE



Violet Crime Calls for Service	2020	2021	% Change
Assault	495	477	-3.6
Attempt murder	0	5	100
Homicide	0	2	100
Robbery	19	25	31.6
Sexual Assault	87	122	40.2
Threats	253	248	-2.0
Weapons	118	135	14.4
Total	972	1,014	4.3



Property Crime Calls for Service	2020	2021	% Change
Arson	5	10	100
Break & Enter	571	418	-26.8
Fraud	309	375	21.4
Mischief	582	563	-3.3
Possess stolen property	17	6	-64.7
Property damage	17	10	-41.2
Shoplift	326	354	8.6
Stolen vehicle	76	59	-22.4
Theft	705	834	18.3
Theft from vehicle	412	355	-13.8
Total	3,020	2,984	-1.2



POLICE ACTIVITY

2021 POLICE CALLS FOR SERVICE



Social Disorder Calls for Service	2020	2021	% Change
Ambulance assistance	799	957	19.8
Attempt/threat suicide	319	439	37.6
Bar check	5	8	60.0
Disturb the peace	30	75	150.0
Domestic dispute	766	597	-22.1
Family dispute	286	325	13.6
Harassment	347	390	12.4
Liquor License Act	155	144	-7.1
Mental Health Act	637	584	-8.3
Missing Person	194	185	-4.6
Neighbor dispute	366	425	16.1
Noise complaint	1,009	987	-2.2
Person stop	396	268	-32.3
Prevent breach/peace	305	271	-11.1
Suspicious incident	28	36	28.6
Suspicious person	1,656	1,781	7.5
Suspicious vehicle	223	289	29.6
Trouble with youth	242	312	28.9
Unwanted person	2,245	2,150	-4.2
Total	10,008	10,223	2.1



Traffic Related Calls for Service	2020	2021	% Change
Impaired Operation	79	90	13.9
Motor vehicle collision	1,187	1,030	-13.2
R.I.D.E.	32	55	71.9
Routine traffic stop	930	1,005	8.1
Enforcement H.T.A.	970	878	-9.5
Total	3,198	3,058	-4.4

VICTIM SERVICES

PROVIDING SUPPORT TO VICTIMS OF CRIME



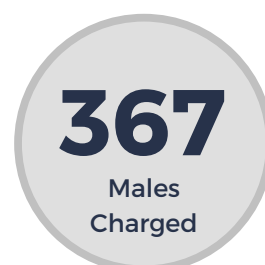
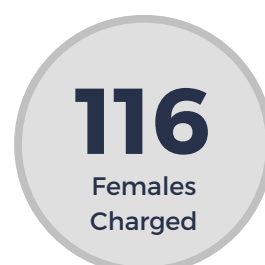
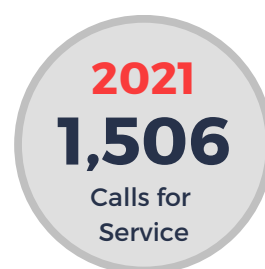
The North Bay Police Service Victim Services Coordinator and Victim Services of Nipissing District (VSND) work together to provide assistance, resources and referrals to victims of crime.

In 2021, the North Bay Police Service in partnership with VSND received a \$200,00 Provincial grant to hire a victim support outreach coordinator, create a trauma-informed victim statement room and fund the Trauma Support K9 Program.

Victim Services of Nipissing District received 808 victim referrals in 2021 and of those 246 were related to intimate partner violence. A total of 269 referrals were from the North Bay Police Service.

North Bay Police Service received 1,506 Domestic Violence related calls in 2021.

Domestic Related Calls	%
Aggravated Assault - Level 3	1 (0.1%)
Assault with a Weapon - Level 2	72 (4.8%)
Assault - Level 1	163 (10.8%)
Forcible Confinement	30 (2.0%)
Sexual Assault	11 (0.7%)
Criminal Harassment	79 (5.2%)
Threats	60 (4.0%)
Phone calls/Text related	12 (0.8%)
Bail violation/Breach of probation	290 (19.3%)
Mental Health Related	43 (2.9%)
Domestic Disturbance	999 (66.3%)
Total	1,506



ASSET FORFEITURE

DISMANTLING CRIMINAL ACTIVITY



In 2021, the North Bay Police Service Asset Forfeiture Unit (AFU) Officer liaised with members of the Street Crime Unit and members of the Criminal Investigations Section to assist with the identification, seizure, restraint and forfeiture of offence-related property and proceeds of crime.

This involves working with the Ontario Provincial Police Provincial Asset Forfeiture Unit, the Public Prosecutors (PPSC) of Canada out of Ottawa, the Ministry of the Attorney General (MAG) and the Seized Property Management Directorate (SPMD). In addition, the seizures often require judicial authorizations and/or written applications along with other administrative work to be completed by the AFU Officer.

The seizure of property and currency obtained through illicit activities is believed to be a significant deterrent to crime and is believed to have had a significant impact on criminal activity in the City of North Bay and the surrounding area.

The AFU officer was involved in overseeing \$117,476.70 in proceeds of crime currency seizures made by members of the North Bay Police Service. The vast majority of these funds were from the Street Crime Unit.

In addition, there were six vehicles seized by members of the North Bay Police Service. The total value of all vehicles seized in 2021 is approximately \$76,500.

\$117K

CURRENCY
SEIZED

6

VEHICLES
SEIZED

\$76K

VALUE OF SEIZED
VEHICLES

FRAUD

INVESTIGATING FRAUD AND SCAMS



The North Bay Police Service Fraud Coordinator's primary function is to investigate major fraud complaints. This officer is assigned to the Criminal Investigations Section and has expertise in this area of policing through training and experience.

In 2021, the North Bay Police Service received a total of 242 reported fraud complaints. Of these, 185 were reportable occurrences. The frauds reported to North Bay Police in 2021 included cheque fraud, internet-based scams (such as romance and investment scams), identity fraud, bank account fraud, internal employee misconduct, fraudulent vehicle purchases and businesses being defrauded by online scammers.

Frauds involving the elderly continue to be a trend in North Bay. Many elderly people in North Bay are engaging in online activities (social media, games etc.). This is resulting in them being particularly vulnerable to online scams, such as romance scams, lottery scams, fake anti-virus scams, Bitcoin scams and grant scams.

Cryptocurrency has also become more common in other types of fraud such as romance scams in which victims are being asked to withdraw cash and send it via Bitcoin machines which makes it much more onerous (sometimes impossible) on police to trace the recipient of the funds.



VEHICLE COLLISIONS

NORTH BAY COLLISION REPORTING



2021 Top Intersections in North Bay			
Accident Location	Incidents	Parties	Injuries
Fisher St. & Worthington St. E.	11	23	2
Cassells St. & McIntyre St. W.	9	16	0
Lakeshore Dr. & Marshall Ave. E.	8	16	1
Champlain St. & McKeown Ave.	8	15	0
Connaught Ave. & Trout Lake Rd.	8	13	0
Cassells St. & Chippewa St. W.	6	12	2
Fisher St. & McGaughey Ave.	6	12	1
Lakeshore Dr. & Marshall Park Dr.	6	11	3
McIntyre St. E. & Wyld St.	6	11	2
Algonquin Ave. & Maplewood Ave.	6	10	0
Laurentian Ave. & Trout Lake Rd.	6	10	0
Giroux St. & Trout Lake Rd.	5	12	1
Algonquin Ave. & Front St.	5	9	1
Algonquin Ave. & McIntyre St. W.	5	9	0
Gertrude St. W. & Lakeshore Dr.	5	18	0
Josephine St. & McKeown Ave.	4	9	0
John St. & McIntyre St. E.	4	8	0
McIntyre St. E. & Sherbrooke St.	4	8	0
Ferguson St. & McIntyre St. E.	4	7	0
Fisher St. & McIntyre St. E.	4	7	0
Total	120	226	13

1

FATAL
INJURY

1,040

VEHICLE
COLLISIONS

92

NON FATAL
INJURY

EMERGENCY RESPONSE TEAM

RESPONDING TO HIGH-RISK SITUATIONS



The North Bay Police Service's Emergency Response Team (ERT) is a 12-person unit that utilizes specialized skills, tactics and equipment to protect public safety and respond to unpredictable situations. The team has been operating for 28 years and works with Crisis Negotiators, Incident Commanders, and uniform patrol to isolate, contain, evacuate and negotiate incidents to a peaceful conclusion. The ERT members perform regular police duties and respond to incidents as required both in full team call-outs and partial team functions.

The ERT performs many functions including high-risk arrests of violent, dangerous and armed persons including high-risk and dynamic vehicle stops, barricaded persons, search management, search and rescue and search for evidence, execution of arrest warrants and search warrants and containment incidents.

The highly qualified unit completes extensive training throughout the year to effectively respond to high-risk incidents. Training includes firearms qualifications, containment training, crisis and tactical negotiation, high-risk and dynamic vehicle stops, search and rescue and Immediate Rapid Deployment training.

In 2021, The Emergency Response Team responded to 25 calls for service.



MOBILE CRISIS TEAM



RESPONDING TO MENTAL HEALTH CRISES

The North Bay Police Service recognizes the need to respond to the growing number of mental health calls for service in an effective, efficient and compassionate way.

The Mobile Crisis Team (MCT) was formed as a community partnership between the North Bay Police Service and the North Bay Regional Health Centre (NBRHC). The MCT consists of two teams of one police officer and one registered nurse, experienced in mental health and addictions, who respond to individuals and families experiencing a behavioural mental health crisis. The goal is to reduce the immediate risk of danger to the individual(s) in crisis and/or others.

After police complete an initial assessment of a situation involving an emotionally-disturbed person and devise a safety plan, the MCT will either plan a follow-up visit with the individual, the individual's family or solicit the assistance of other community services. In some instances, it may be necessary for patrol officers or the MCT police officer to apprehend an individual under the *Mental Health Act*, and bring him/her to the NBRHC's Emergency Department (ED) for further assessment. When not operational, the MCT conducts follow-up on all mental health occurrences that took place during their absence.

In 2021, there were 2,435 mental health and related calls for service and 1,037 mental health-related calls with Mobile Crisis Team involvement.



CEREMONIAL UNIT

REPRESENTING THE SERVICE WITH PRIDE



Formed in 2000, The Chief's Ceremonial Unit is a team created to represent the North Bay Police Service in a formal manner at a variety of ceremonies. Members volunteer their time at various functions throughout the year. Their mandate is to participate in community and special events, memorials, and police funerals and to represent the Chief and the North Bay Police Service locally and nationally. The Ceremonial Unit is made up of both sworn and civilian members and carries the flags of our country, province, municipality and service at ceremonial functions. Types of events include:

Swearing in Ceremonies and Awards Dinners
Remembrance Day Ceremonies
Innaugural Meetings at City Hall
Sporting Events
Police Funerals and Memorials

The North Bay Police Service Ceremonial Unit takes great pride in representing the men and women of the the NBPS with honour, respect and dignity.



PROFESSIONAL STANDARDS



COMMITTED TO ACCOUNTABILITY

The North Bay Police Service is committed to providing the residents of North Bay with the highest quality police service possible. Our members serve the community with honour and integrity. We treat everyone with dignity and respect individual human rights.

When someone raises a concern, we value the feedback and take each complaint seriously. One of the ways we seek to earn public trust is by ensuring we have levels of oversight that hold our service and our members accountable. Our Quality Assurance Section has the authority to investigate and facilitate the resolution of internally generated complaints (Chief's Complaints) and Public Complaints generated through the Office of the Independent Police Review Director (OIPRD).

OIPRD Complaints	2021
Complaint withdrawn by complainant or OIPRD	1
Unsubstantiated complaints	9
Substantiated	1
Ongoing complaint	1
Formal discipline	0
Informal discipline	1



The Office of the Independent Police Review Director (OIPRD) receives, manages and oversees all complaints about police in Ontario.

As an independent civilian oversight agency, the OIPRD ensures all public complaints against the police are dealt with in a manner that is transparent, effective and fair.

COST OF POLICING



2021 FINANCIAL OVERVIEW

2021 Budget

The North Bay Police Services Board's approved 2021 Budget was \$21,552,458

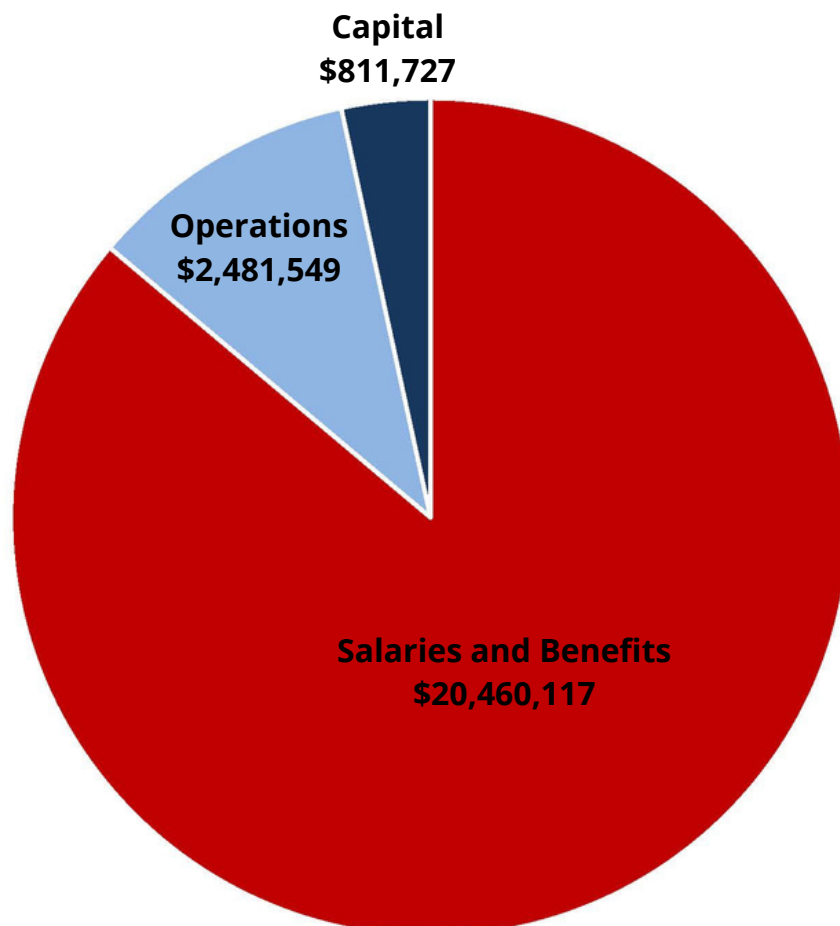
Actual Cost of Policing in 2021

The Actual cost of policing in 2021 was \$20,460,117 for salary and benefits plus \$2,481,549 for operations for a total of \$22,941,666 in expenditures.

In 2021, the North Bay Police Service collected a total of \$2,068,324 in revenues, bringing the actual cost of policing to \$20,873,342.

Capital Costs in 2021

In 2021, capital costs came to a total of \$811,727.





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