



## NORTH BAY POLICE SERVICE BOARD BY-LAW #24

### COMMUNICATIONS AND DISPATCH

<b>POLICY #</b>	NBPSB-LE-002	
<b>DATE APPROVED</b>	11 April 2000 02 March 2002	04/2000
<b>DATE(S) AMENDED</b>		
<b>DATE REVIEWED</b>		
<b>REPORTING REQUIREMENT</b>		
<b>LEGISLATION</b>	<i>Police Services Act, R.S.O. 1990, c.P.15, as amended, s. 31(1)(c). Adequacy and Effectiveness of Police Services, O. Reg. 3/99, ss. 5(1)(a)(3)(6), 6(1) and 29.</i>	
<b>OTHER</b>	<i>Policing Standards Manual (2000), LE-002</i>	

It is the policy of the North Bay Police Services Board with respect to communications and dispatch services that:

- a. the police service will provide the services of a communications centre, in accordance with the regulation by using its own members; and
- b. the Chief of Police will:
  - i. ensure that 24 hours a day a member of the police service is available to supervise police communications and dispatch services;
  - ii. ensure that police officers on patrol have portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
  - iii. establish procedures on communications and dispatch services;
  - iv. ensure that members who provide communications and dispatch services, and those supervising them have the necessary knowledge, skills and abilities outlined in the Adequacy Standard;
  - v. provide accredited training pursuant to the Skills Development and Learning Plan as required; and
  - vi. establish procedures for when more than one officer must respond to an occurrence or call for service.