



North Bay Police Service Board

By-Law # 21 Complaints Regarding Board, Board Member(s) and Adequacy and Effectiveness of Policing Provided

Legislative Reference / Authority

<i>Community Safety and Policing Act (CSPA)</i> and Regulations

1. Preamble

- a. As prescribed in the *Community Safety and Policing Act (CSPA)* and through Regulation the North Bay Police Service Board shall establish policy(ies) consistent with the *Act*, Regulation(s) and any other applicable legislation.
- b. It is the policy of the North Bay Police Service Board with respect to complaints about the North Bay Police Service Board, its Member(s) and complaints concerning the adequacy and effectiveness of policing provided that the Chief of Police shall establish procedures that are consistent with the requirements of the *Community Safety and Policing Act*, Regulation(s) and incorporating any existing established operational and accounting practices as approved by the North Bay Police Service Board and or the Office of the Chief of Police.

2. Reporting Complaints & Obligations

- a. Any person who believes a Board Member has committed misconduct may make a complaint to the Inspector General.
- b. Any person may make a complaint to the Inspector General if the complaint concerns:
 - i. The adequacy and effectiveness of policing provided;
 - ii. A failure of the Board or the Chief of Police or the Police Service to comply with the *CPSA* or its Regulations other than misconduct, including systemic failure;
 - iii. The policies of the Board; or
 - iv. The procedures established by the Chief of Police.
- c. If a person who may make a complaint in relation to section 2. a. or b. to the Inspector General instead makes the complaint to the Chief of Police, the Board or a Board Member; that person or entity shall:
 - i. Forward the complaint to the Inspector General;
 - ii. Inform the person who made the complaint that the complaint has been forwarded;
 - iii. Direct the complainant to the Law Enforcement Complaints Agency (LECA) Portal (in cases of misconduct);
 - iv. Ask the complainant for authorization to report the matter to the Chief of Police; and
 - v. Provide the person with information about the role of the Inspector General.



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- d. If a person who may make a complaint to the Inspector General concerning section 2. a. or b. instead makes the complaint to any Member of the North Bay Police Service other than the Chief of Police, the Member shall notify the Chief of Police of the complaint. The Chief of Police shall adhere to the provisions under section 2. c.
- e. The Chief of Police shall report any service complaints to the Board.

Read the first time this 21st day of May, 2024

Read the second time this 21st day of May, 2024

Read the third time this 21st day of May, 2024

R. Stivrins
Board Chair