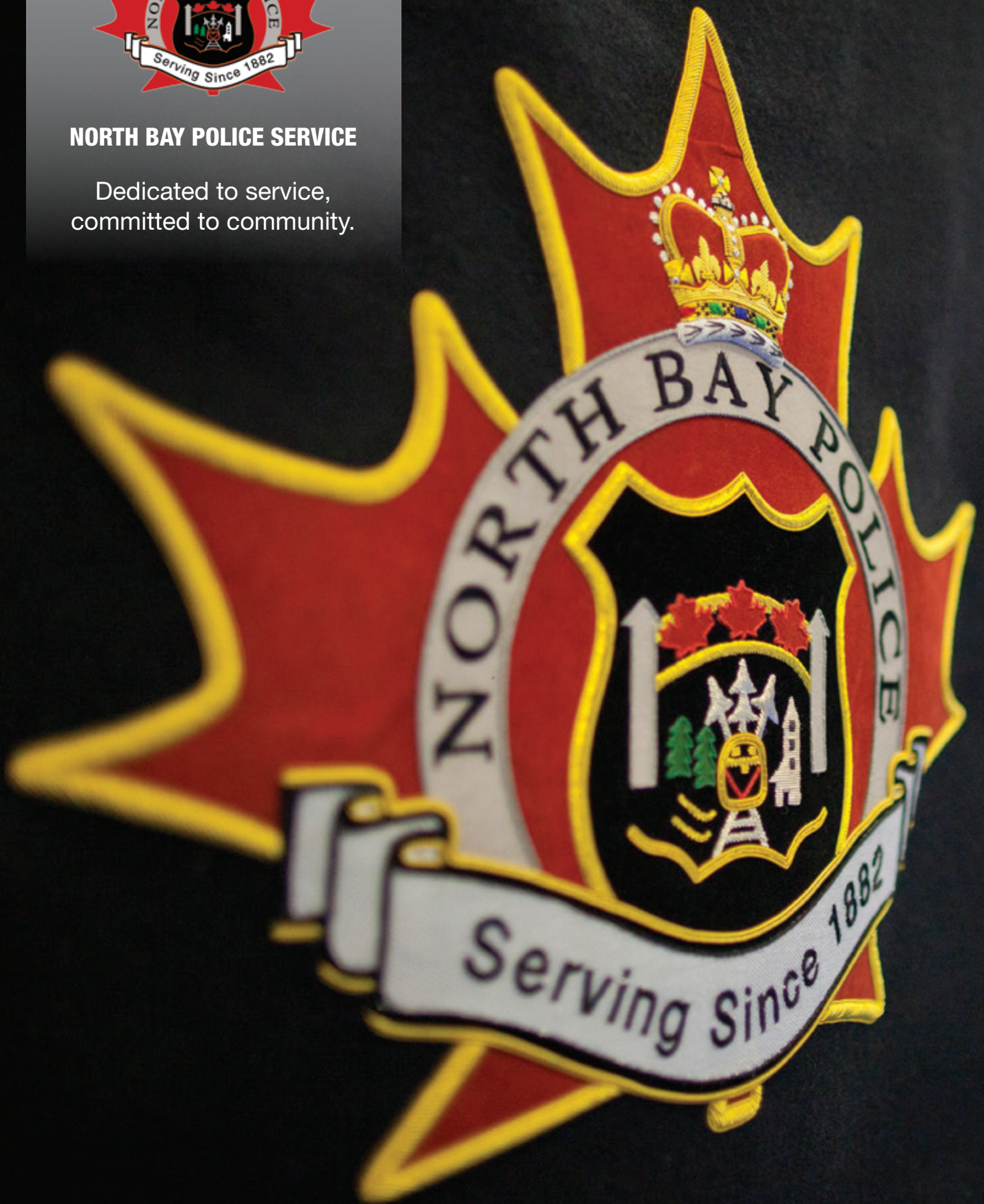


2018 ANNUAL REPORT



NORTH BAY POLICE SERVICE

Dedicated to service,
committed to community.





North Bay Police Service



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OUR VISION

A safe, engaged and inclusive community.

OUR MISSION

Through strength in our members and collaboration with our community partners, the North Bay Police Service provides progressive and responsive policing to our public.

CORE POLICE SERVICES

Under Ontario's Police Services Act, every municipality must provide adequate and effective police services in accordance with its needs.

This must include, at a minimum, all of the following police services:

1. Crime prevention
2. Law enforcement
3. Assistance to victims of crime
4. Public order maintenance
5. Emergency response

NORTH BAY POLICE SERVICE COMMAND STAFF

Shawn Devine.....Chief of Police
W. Scott Tod.....Deputy Chief of Police
Daniel Webber.....Inspector Criminal Investigation Section
Kirk Kelusky.....Inspector Administration
Larry Asselin.....Inspector Operations

NORTH BAY POLICE SERVICES BOARD

Dennis O'Connor.....Chair, Municipal Appointee
Bill Hagborg.....Vice Chair
Tiz Silveri.....Provincial Appointee
Al McDonald.....Mayor, City of North Bay
Johanne Brousseau.....Councillor, City of North Bay
Peter Leckie.....City of North Bay Solicitor
Carol Miller.....Board Secretary



NORTH BAY POLICE SERVICES BOARD

135 Princess Street W., P.O. Box 717, North Bay, ON P1B 8J8



Message from the Board Chair

In Ontario, every Police Service must have a Police Services Board to provide civilian governance and accountability. The North Bay Police Services Board assumes the role of policy direction and administration of policing in our community. Among its many specific duties, the Board determines general organizational objectives and priorities, establishes policies and oversees the ethical conduct of the organization. The Board represents a cross section of community leaders and dedicated citizens who care about policing our community and providing a safe and enjoyable place to live, grow and thrive.

As Chair of the Board I am pleased with our efforts to modernize the North Bay Police Service and ensure that the police response to crime and public disorder is appropriate, lawful and effective. The Board is committed to providing oversight and careful review to ensure the adequacy and efficiency of the police service through regulation and the encouragement of “best practices” built on research and examination.

In 2018 the North Bay Police Service continued to be a national leader on police response to sexual violence in our communities. The Service was invited to present and inform many other police services and Boards on the victim centred approach that the North Bay Police Service had created to help victims of trauma by criminal acts. The Board continues to provide direction and support to the Senior Command team of the Service and looks forward to further success through the development of more community engagement and enforcement responses.

I hope you enjoy reading the 2018 Annual Report.

Dennis O'Connor
Chair
North Bay Police Services Board

Message from the Chief



I am pleased to present the 2018 Annual report from your North Bay Police Service. The report describes, outlines and measures our progress as a police service and the objectives we identified in the 2017-2020 Strategic Plan. The North Bay Police Service firmly believes in our motto “Dedicated to Service, Committed to Community” as a primary measure of what we do as a police service. Our vision of a safe and inclusive community is meant to focus the efforts of our employees on creating a safe workplace and community, collaborating within our service and externally with many partners to encourage a community that is inclusive in our solutions to crime problems, anti-social behaviour issues, and other public safety issues that require police response.

The North Bay Police Service is fortunate to have exceptional people who work tirelessly in their pursuit of providing the finest policing services to our communities. Our employees are trained and experienced to address complex contemporary policing issues that relate to community engagement and risk driven collaboration. We work with community and government agencies to address the underlying social factors that can promote wellbeing and safety for people and communities. This report describes some of our efforts and successes as a police service.

During the past year the North Bay police Service was recognized provincially as a leader in the collaborative effort of the Mobile Crisis Team. Working with the North Bay Regional Health Centre staff, we have provided first line response to people in crisis in our communities. Providing mental health support to people in crisis situations helps promote a healthier community and lessens the associated justice system costs to criminal acts that could occur. Helping people in need and protecting people from harm is an essential police response for any community.

I hope you take time to read this report and consider the value of the services that the North Bay Police Service provides to the communities of North Bay and Callander. We are proud of our service response and the ability for the North Bay Police Service to modernize and change with the needs of our communities.

A handwritten signature in black ink, appearing to read "W. Scott Tod".

W. Scott Tod
Chief of Police

Message from the Retired Chief



Message from Chief Devine

I began my policing career with the North Bay Police Service as a Police Constable in 1988. After four years on patrol I was promoted to Detective Constable serving with the Street Crime Unit in the Criminal Investigation Section and as a member of the Emergency Response Team.

From 2005 to 2012 I worked my way through the ranks from Platoon Sergeant, Platoon Staff Sergeant, and to the Inspector of Operations. I was promoted to Deputy Chief in 2012 and in 2016 was sworn in as the North Bay Police Service's ninth Chief of Police.

In 2017, our service launched the 2017-2020 Strategic Business Plan as our guiding principles to see us through the upcoming years. Our plan was based on the four pillars of supporting our members, collaborating with our community partners, providing progressive and responsive service and policing with the confidence and trust of our public.

I was proud of our members who took great pride in working toward supporting those strategic pillars. We worked toward a competency based performance evaluation and promotional process to recognize leaders within our organization and promote based on knowledge, skills and abilities and less on seniority. We looked at scheduling solutions that would ease the strain on some of our officers who have difficulty with the long rotation. We continued to upgrade our technology with the introduction of officer issued smart phones, upgraded radio systems and dispatch capabilities.

We improved our support and services for members suffering from occupational stress injuries and implemented preventative measures in support of our employee well-being. We also review our investigative processes and implemented changes in order to better serve victims of sexual violence of traumatic events.

In the spring of 2019, I was offered an opportunity to take on a leading role with the Ontario Police Technology Information Co-operative. The Co-operative is comprised of 34 Municipal Police Services, 6 First Nation Police Services, the Ontario Provincial Police, the Ministry of Natural Resources, Ottawa Transit and the University of Toronto Campus Police. The purpose of the Co-operative is to provide state of the art information technology and data management systems for approved agencies.

Although hesitant to leave the policing profession, my new role will help find efficiencies as services across the country move toward the use of technology to help streamline processes in an effort to make our communities safer for everyone.

The men and women of the North Bay Police Service are dedicated professionals and I am confident that the changes we have made and continue to develop will help ensure that the North Bay Police Service remains a modern and progressive police service well into the future.

Sincerely

Chief Devine (ret'd)

About the North Bay Police Service



We are a team of 95 sworn officers, supported by 62 civilians who consist of dispatchers, forensic identification officers, special constables and clerks, as well as stores, exhibits, building maintenance, information systems, human resources and corporate communications personnel.

Together, we provide police services for the City of North Bay and the Municipality of Callander, a jurisdiction that is home to a combined population of 55,416 residents. It is comprised of urban and rural settings, bordered by water, forests and wetlands.

Our Dispatch Centre is the central emergency response bureau for North Bay and Callander. In other words, all local calls to 9-1-1 for police, fire and ambulance are answered by North Bay Police Service personnel. Our staff at the Court House in North Bay are responsible for providing court security, prisoner transportation and court case management, which involves assisting the Crown Attorney with crown briefs and case files for the efficient prosecution of court cases.

The North Bay Police Service has strong working relationships with our local policing partners including:

The Ontario Provincial Police, whose jurisdiction consists of provincial highways, navigable waterways, and surrounding rural communities including West Nipissing.



The Anishnabek Police Service, whose members provide police services to our neighbours on Nipissing First Nation and Dokis First Nation.



The Military Police, who provide police services to the Canadian Armed Forces base in North Bay.





The North Bay Police Service jurisdiction encompasses the City of North Bay in the southern portion of the District of Nipissing. Our jurisdiction also includes the Town of Callander in the northern portion of the District of Parry Sound. Historically referred to as the “Gateway City”, both Trans Canada Highways 11 and 17 run through the city.

The Trans Canada Highway 11 also proceeds through Callander. Both bordering communities are approximately 3.5 hours north of the Greater Toronto Area and approximately 4 hours west of Ottawa. A four lane highway, completed in the fall of 2012, links North Bay to southern Ontario making

travel to and from the GTA an easy commute. This highway traffic flow actually increases the challenge for police because it leads to greater numbers of people from the GTA traveling north to conduct illicit business.



There are approximately 58,000 residents residing in North Bay and the city covers approximately 315 square kilometres. There are approximately 4,000 residents in Callander and the municipality covers approximately 106 square kilometres. Surrounded by water with world class fishing opportunities, biking trails, hiking trails and next to two major highways, the municipalities of Callander and North Bay have become a tourist destination in all four seasons.

About the North Bay Police Service



City of North Bay



Municipality of Callander



North Bay is surrounded by approximately 14 other communities with a significant number of people commuting to and from the city for work and education.

Nipissing University and Canadore College contribute an additional 4,000 non-permanent residents to our local community.

The largest portion of our population reside in the urban area but with an expansive rural area within the city limits, a significant portion of residents occupy those areas as well. The area has a diversified economy with a stable population and economic growth. The crime rates and policing issues are very similar in comparison to other Ontario communities of a similar size.



Cops for Cancer - Before



Cops for Cancer - After

Community

The dedicated men and women of the North Bay Police Service continue to engage with the community on a regular basis and can be seen throughout town taking part in activities that promote the positive relationships between the police and the community we serve.

Events such as Tim Horton's Camp Day, Cops and Kids Battalion Games, Law Enforcement Torch Run, Cops for Cancer and school volleyball games are just some of the activities our members take part in.

Each year our dispatchers collect and donate items to The Warming Centre. They provide clothing and other supplies, including stuffed toys for any youth who may be at the centre.





Chief's Ceremonial Unit

The Ceremonial Unit is a 12 person team created to represent the North Bay Service in a formal manner at a variety of ceremonies. Members of the Ceremonial Unit will carry the flags of our country, province, municipality and service at ceremonial functions. The team has been operating for approximately 19 years. In 2018, the unit took part in the following local events:

- World Curling opening ceremony
- Gold Medal game World Curling
- Closing Ceremony World Curling
- Swearing in Ceremony – NBPS
- Barry Building Dedication
- Ottawa Police Memorial
- Remembrance Day
- Inaugural Meeting City Hall
- Awards Luncheon - NBPS





Youth in Policing Initiative

The mandate of this Provincially funded initiative is to enhance the link between police and the neighborhoods that they serve as well as to provide a safe and positive summer employment opportunity for youth. This program provides jobs for youth between the ages of 15 to 18 to work with police departments across Ontario. Youth can develop skills that could lead to a possible career in policing.

The program runs for 35hrs a week for eight weeks during the summer months. During that time the students are introduced to all the sections of the Police Service. This year they also assisted in the pre/ post Ontario Police College Use of Force training with our new recruits. During the summer they had the opportunity to deliver safety prevention initiatives on behalf of North Bay Police Service such as Know your Neighbour, Lock it or Lose it, and Bus Safety in conjunction with Stock Transport. The students were also able to develop some essential job skills and qualifications such as interviewing, bike safety, first aid, and obtain their fitness pin.



In 2018, the students created a colouring contest for youth and selected Julia's submission as the winning entry.



North Bay Police Service welcomed Constable Malden, Constable Smith, and Constable Mastrangelo. Pictured here with Chief Devine, they began their careers at a swearing-in ceremony at the North Bay Police Headquarters.

Changing Faces

2018 saw the retirement and resignation of some long time members. In an effort to maintain our compliment of staff, a number of new employees were hired.



Constable Baronette attended the University of Windsor where she studied a General Arts Program while playing varsity hockey. She had a desire to help the community which led her to return to the North Bay area where she obtained her Police Foundations Diploma.

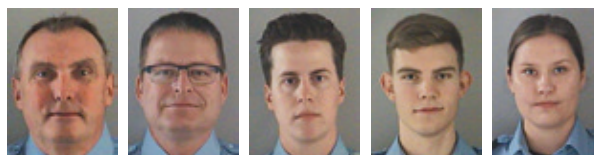
She began her career in law enforcement as a Correctional Officer in the Province of New Brunswick and in January 2018 she was hired as Special Constable.

Constable Malden graduated from the Police Foundations program at Canadore College. He has been a dedicated volunteer in the North Bay community for several years. Constable Malden became a Special Constable working in the court section of the North Bay Police Service in 2017.

Constable Mastrangelo is a graduate of the CTS Canadian Career College Police Foundations program and a committed volunteer with multiple organizations in North Bay. Constable Mastrangelo was a local realtor prior to joining the North Bay Police Service.

Constable Smith is a graduate of the Canadore College Police Foundations program as well as the Canadore College Community Justice Program. He also has a Criminal Justice Degree from Nipissing University. Constable Smith was hired as a Special Constable with the North Bay Police Service in 2017.

We also had tremendous success with the recruitment of five Special Constables. Many of our Special Constable positions are filled with people striving for a career in law enforcement who successfully find employment as Constables within our service or other policing agencies. The North Bay Police Service is proud to welcome these new faces to the team.



Peter Currie

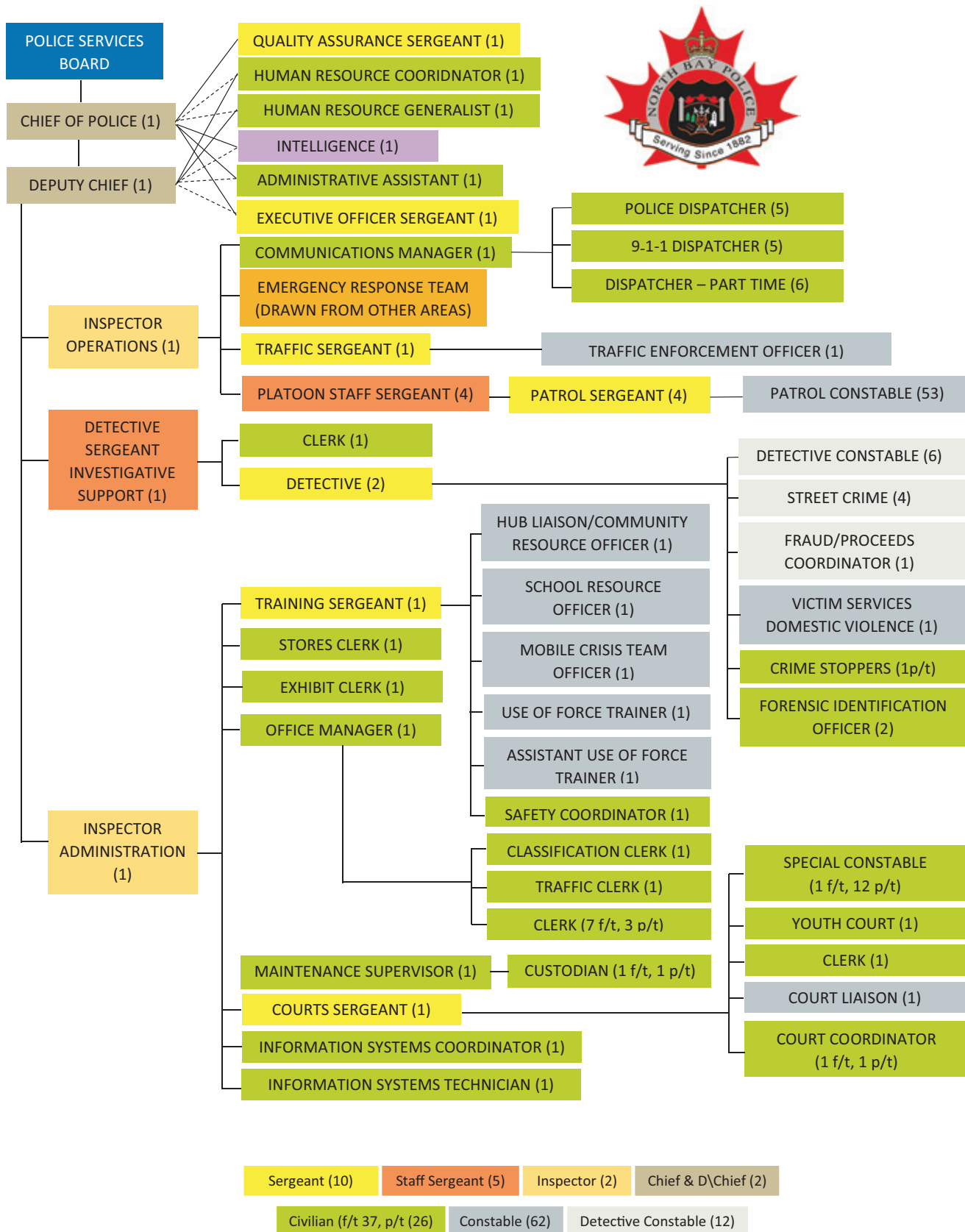
John Kuehni

Cameron Ladouceur

Kaleb Mueller

Chelsea Webber

2018 North Bay Police Service Organization Chart



2018 Crime Severity Index



2018 Crime Severity Index

Every year Statistics Canada reports on the number and type of criminal incidents that come to the attention of police services across the country.

The Crime Severity Index tracks changes in the severity of police-reported crime by accounting for both the amount of crime reported in police jurisdictions and the relative seriousness of these crimes.

To achieve this measurement, each type of offence is assigned a seriousness “weight”. The weights are derived from actual sentences handed down by courts in all provinces and territories.

Statistics Canada updates the weights every five years to ensure that they reflect any changes in sentencing patterns or new legislation.

North Bay CSI

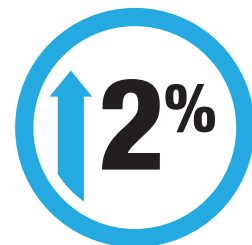
In 2018, the Crime Severity Index for North Bay was listed at 66, well below the National average of 75 and 9% lower than the CSI rating in 2017.



Examples of identified crime weight:

Murder is given a weight of 7,555 while property crime or mischief is 23 and impaired driving offences are weighed at 13.

Police-reported crime in Canada, as measured by the Crime Severity Index (CSI), increased for the fourth consecutive year in 2018. The CSI increased 2% to 75.0 in 2018, still 17% lower than a decade earlier in 2008. The CSI measures the volume and severity of police-reported crime in Canada.



The change in the CSI in 2018 was the result of increases in police-reported rates of numerous offences, most notably fraud (+13%), sexual assault (+15%), as well as shoplifting of \$5,000 or under (+14%) and theft over \$5,000 (+15%). A 1% decline in the rate of breaking and entering, among other offences, mitigated the impact of these increases on the CSI.

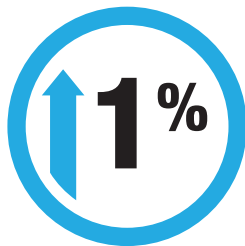
There were over 2 million police-reported Criminal Code incidents (excluding traffic) reported by police in 2018, almost 69,800 more incidents than in 2017.



Violent Crime

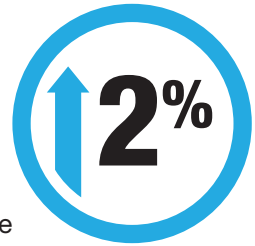
In 2018, the overall volume and severity of violent crime, as measured by the Violent Crime Severity Index (VCSI), was 82.4, a 1% increase over 2017. The VCSI fell every year

between 2007 and 2014, before increasing for four consecutive years. Most of the increase in the VCSI in 2018 was the result of increases in the rate of police-reported sexual assault (+15%), followed by increases in extortion (+44%). The police-reported violent crime rate, which measures the volume of violent police-reported crime, increased 3% to 1,143 incidents per 100,000 population.



Non-Violent Crime

The overall volume and severity of non-violent crime as measured by the Non-violent CSI (NVCSI) increased 2% in 2018. The primary offences contributing to the increase were fraud, shoplifting of \$5,000 or under, and theft over \$5,000. These were partially offset by a decline in breaking and entering. The overall volume and severity of non-violent crime as measured by the Non-violent CSI (NVCSI) increased 2% in 2018, but was 19% lower than in 2008. The primary offences contributing to the increase were fraud, shoplifting of \$5,000 or under, and theft over \$5,000. These were partially offset by a decline in breaking and entering.



North Bay Police Activity

CALLS FOR SERVICE	2018	2017	
Total calls for Service	30,947	29,015	7%
911 Calls for Police	21,264	16,697	27%
Emergency Response Team	18	17	6%
Mental Health*	5178	2827	83%
Domestic Violence	1446	1357	7%
Criminal Code charges	3,964	3,665	8%
Liquor Licence Act	264	305	-13%
Provincial Offences Act summons	174	137	27%
Provincial Offences Act Notices	906	1,082	-16%
72 Hour Reports	385	368	5%
False Alarms	242	264	-8%
Blood Alcohol Concentration related licence suspensions	18	No data	

* The sudden increase related to Mental Health calls for service can be attributed to the implementation of a new classification process within our records management and dispatch systems to better track calls for service involving mental health. The improved gathering of statistical information will help our service in moving forward with community based initiatives that will provide increased services to those in need.



Near North Crime Stoppers assigned 426 tips to the North Bay Police Service in 2018 compared to 255 in 2017.



Overall, The Near North Crime Stoppers program assisted police in the recovery of \$23,430 worth of property and the seizure of \$53,000 in drugs.

Public Complaints

The Office of the Independent Police Review Director (OIPRD) receives, manages and oversees all complaints about police in Ontario and as an independent civilian oversight agency, the OIPRD ensures all public complaints against the police are dealt with in a manner that is transparent, effective and fair.

OIPRD received complaint – no action taken.....	8
Complaint retained by the OIPRD at the end of 2018	1
Complaints withdrawn by complainant.....	4
Unsubstantiated complaints	2
Complaints withdrawn by the OIPRD.....	1
Complaints resolved through Customer Service Resolution.....	2

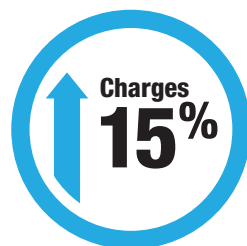
Total complaints received by the OIPRD.....18



Violent Crime

The total number of violent occurrences were down slightly from 830 in 2017 to 827 in 2018. Despite a decline in the number of violent occurrences, we were able to increase the number of people charged or number of charges processed as a result of the occurrence.

There were 453 adults and 40 youth charged with violent offences in 2018. This is up from 2017 when 392 adults and 38 youth were charged.



Drug Crime

In 2018, North Bay and the surrounding communities began to see the effects of the Opioid crisis that had been sweeping across the country. The opioid crisis began to claim lives and send ripples throughout our community. Our service was committed to thoroughly investigating the sudden spike in overdoses, making arrests on the suppliers and launching efforts aimed at addressing the problem. The efforts of our officers

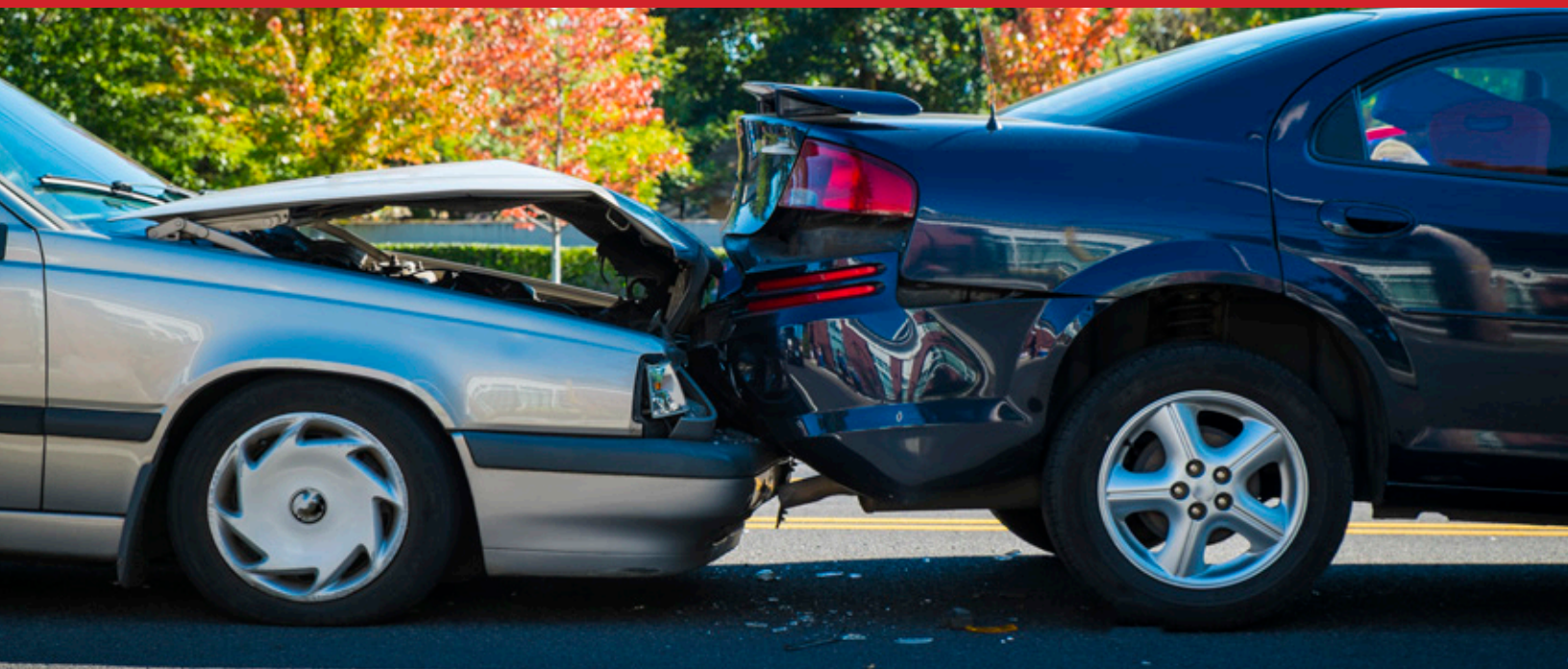
was highlighted with the seizure of 114 grams of a purple fentanyl/heroin mixture. At the time, it was the largest seizure of purple fentanyl/heroin our service had made. North Bay was not immune to the problems facing other communities.

The North Bay Police Service collaborated with our policing partners in the North to better track and share information through the use of technology in an effort to identify those responsible for selling the deadly substances in our Northern communities. We also joined with our community partners to share awareness about the dangers of Opioid use and combined our efforts on offering services to those suffering from addiction.

Overall, our total drug incidents are down in 2018 to 125 from 159 incidents in 2017. The new drug legislation that come into effect in October may have influenced the decline in reported incidents.

Trafficking in marijuana charges also took a drop in 2018 to 5 from 11 in 2017. Investigations involving suspected marijuana trafficking also dropped from 10 in 2017 to 6 in 2018.





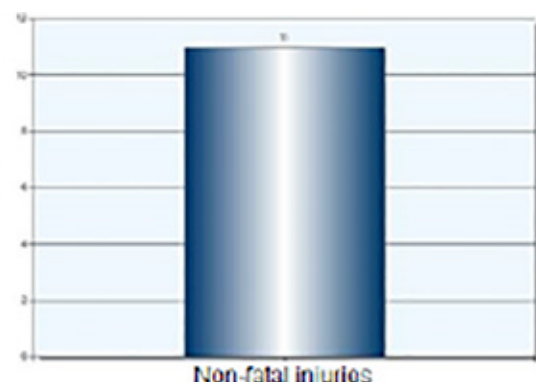
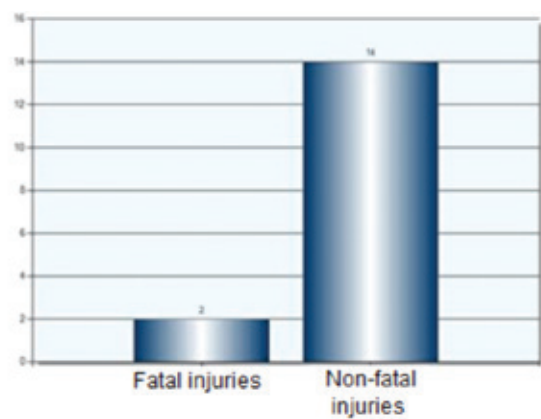
Motor Vehicle Collisions

Injury/Fatal Collisions Involving Pedestrians 2018.

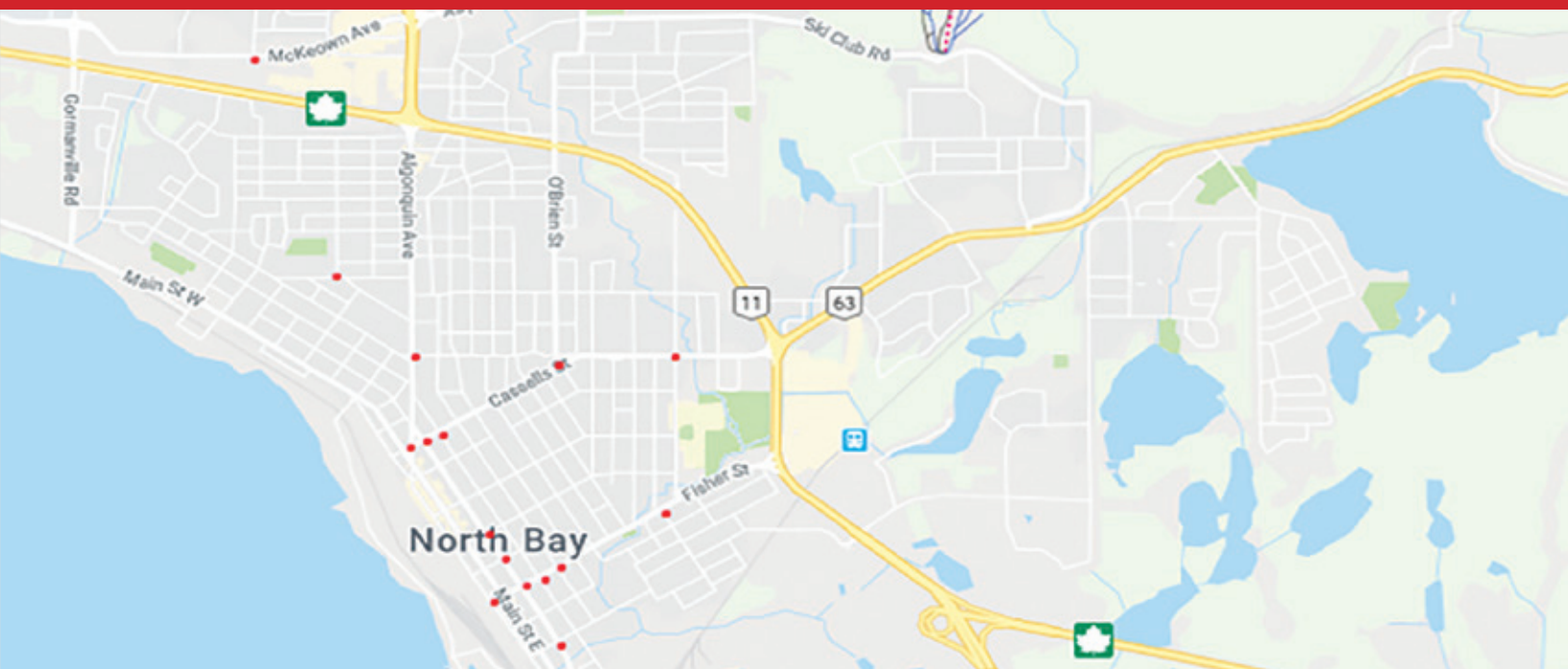
16 Total – 2 fatal
14 non-fatal injuries

Injury/Fatal Collisions Involving Cyclists 2018

11 Total – non-fatal injuries



Top 20 Intersections Report



Collision Reporting Centre: Start Date Of Loss: 1/1/2018 End Date of Loss: 12/31/2018
 Police Jurisdiction: North Bay Police Services

Accident location	Incidents	Parties	Injuries	Damage estimate
Algonquin Ave & Front St	10	19	1	\$39,170.00
Fisher St & McIntyre St	8	15	0	\$18,740.00
John St & McIntyre St E	6	13	1	\$15,850.00
Charles St W & Lakeshore Dr	6	12	3	\$11,280.00
Fisher St & Worthington St E	6	12		\$6,290.00
McIntyre St E & Wyld St	6	12	0	\$18,550.00
Cassells St & Worthington St W	5	10		\$13,760.00
Cassells St & Chippewa St W	5	8	1	\$5,270.00
Lakeshore Dr & Mulligan St	5	8	0	\$5,310.00
Cassells St & McIntyre St W	4	9		\$1,420.00
1st Ave E & Fisher St	4	8	4	\$9,190.00
Fisher St & Laurier Ave	4	8	0	\$3,180.00
Josephine St & McKeown Ave	4	8	2	\$0.00
Lakeshore Dr & Marshall Park Dr	4	8	2	\$6,300.00
Laurentian Ave & Trout Lake Rd	4	8	0	\$1,920.00
McIntyre St E & Sherbrooke St	4	8	0	\$10,170.00
Algonquin Ave & Cassells St	4	7	0	\$1,920.00
Beattie St & Elmwood Ave	4	7	1	\$34,150.00
Cassells St & O'Brien St	4	7	3	\$1,690.00
Fisher St & Oak St E	4	7	0	\$25,150.00
TOTALS:	101	194	21	\$229,310.00



The Mobile Crisis Team

One of the challenges facing policing involves the increased call load related to people suffering from mental health or addiction issues. While the majority of individuals with mental health or addictions issues do not commit criminal acts, they may come into contact with police officers when experiencing a crisis. The 2012 Community Health Survey found that one in 10 Canadians has mental health or addiction abuse issues. 33 percent of Canadians with mental health or addictions issues reported having contact with the police, while the population without mental health or addictions issues only had a rate of interactions with the police at close to 17 percent.

In 2018, The North Bay Police Service responded to:

- 3,216 Mental Health Calls
- 268 Calls per Month
- 8.81 Calls per Day

There is an average of 14.17 calls per/day involving persons who have Mental Health issues. Of that 14.17 calls, 8.81 calls per/day are Mental Health calls that require some form of police action.

In 2014, The North Bay Police Service recognized a need to respond to the growing number of mental health calls for service in a more effective, efficient and compassionate way. We formed a community partnership with the North Bay Regional Health Centre (NBRHC) to create the community-based Mobile Crisis Team (MCT).

The MCT consists of one police officer and one registered nurse, experienced in mental health and addictions, who respond to individuals and families experiencing a behavioural health crisis. The goal is to reduce the immediate risk of danger to the individual(s) in crisis and/or others.

After police complete an initial assessment of a situation involving an emotionally-disturbed person and devise a safety plan, the MCT will either plan a follow-up visit with the individual, the individual's family, or solicit the assistance of other community services. In some instances, it may be necessary for patrol officers or the MCT police officer to apprehend an individual under the Mental Health Act, and bring him/her to the NBRHC's Emergency Department (ED) for further assessment. When not operational, the MCT conducts follow-up on all mental health occurrences that took place during their absence.



Domestic Violence

Domestic violence can be physical or psychological, and it can affect anyone of any age, gender, race, or sexual orientation. It may include behaviors meant to scare, physically harm, or control a partner. While every relationship is different, domestic violence generally involves an unequal power dynamic in which one partner tries to assert control over the other in a variety of ways.

Insults, threats, emotional abuse and sexual coercion all constitute domestic violence and some abusers will use children, pets, or other family members as emotional leverage to get the victim to do what they want. Victims will experience diminished self-worth, anxiety, depression, and a general sense of helplessness.

In November 2013, in response to the increasing number of domestic-related calls for service the North Bay Police Service was receiving, the Chief of Police, Mayor and the Nipissing Transition House joined forces to launch the OnePledge.ca campaign.

One Pledge is a community campaign aimed at encouraging local residents to make a difference. By signing the pledge, either in person or online, participants take a pledge to support safe healthy

relationships at home, at work and in the community, to treat others with dignity and respect, to teach children the value of a healthy relationship, to never condone or commit acts of domestic violence, to never blame victims of domestic violence and to report domestic violence to the police. To date over 6,400 people have signed the pledge.



- The North Bay Police Service responded to 1749 calls involving Domestic Violence in 2018 which increased 29% from 1,357 in 2017.



- There were 277 males charged with Domestic related offences.
- There were 90 females charged with Domestic related offences.



The Gateway Hub

The Gateway Hub is a forum for a highly-structured collaboration between human service providers, including police services, health and social sector representatives, government institutions, First Nations, and other community-based partners. Members of the Hub meet twice per week to discuss cases brought forward for discussion relating to people identified as being at risk.

The intent of the Hub is to mobilize existing community resources in an effort to help those in need and rapidly reduce any identified acutely-elevated risk. Acutely-elevated risk exists when a number of factors are identified that, if left unattended, would likely result in harm or lead to a situation deteriorating to a point where a more formal and extended intervention is required. This may include the apprehension of children, criminal charges, or prolonged medical or psychiatric inpatient hospital stays.

Before any situation is discussed at a roundtable Hub meeting, it must first be determined that the situation involves risk factors that extend beyond the scope or normal business practices of any one agency and a collaborative approach is required.

In most Hub discussions, three or more agencies must be involved to address the extent of the risk factors present. The Gateway HUB Initiative was launched in 2013 and was the first of its kind in Ontario. It has proven to be instrumental in the introduction of similar situation tables in other jurisdictions across Ontario.

2018 saw 163 roundtable discussions take place relating to those identified as elevated high-risk with a total of 31 community partners involved.

Courts

The North Bay Police Service's Court Section provides court security, a subpoena summons service and prisoner transportation. In 2018, the Court Section saw a significant 125% increase in criminal charges and a 26% increase in prisoner transport compared to 2017.

2018 saw the start of major renovations designed to increase safety and security within the building. The renovations and increased security are expected to efficiently screen those attending the courthouse.



Over the course of 2018, court and support staff were kept busy with the following tasks:

Weekend and Stat Holiday (W.A.S.H.) Court...	147
Video remand	791
Prisoner escorts within North Bay.....	1,951
Prisoner out of town escorts	10
Prisoner meals.....	1597
Documents served	550
Adult charges	3,585
Youth charges.....	222
Total charges	3,807

Use of Force

The proper completion and analysis of the Ministry of Community Safety and Correctional Services “Use of Force Report” assists police services in instituting or adapting training to best prepare its officers and serve their communities.

The Police Services Act and North Bay Police Standard Operating Procedures dictate when a police officer is to submit a Use of Force Report.

Mandatory police officer submission for a Use of Force Report occurs in the following situations:

- Draws a handgun in the presence of a member of the public, excluding a member of the Service, while on duty;
- Points a firearm at a person;
- Discharges a firearm;
- Uses a weapon other than a firearm on another person;
- Uses a conducted energy weapon, in the probe mode, drive stun mode or demonstrative mode on another person; and/or
- Uses physical force on another person that results in an injury requiring medical attention



In addition to ensuring that the training received by the members of the North Bay Police Service meet Ministry Standards, the Service's Training Unit conducts an analysis of all Use of Force Reports submitted to identify any trends that may require further investigation.

The following statistics provide an overview of the use of force reported by officers for the 2017 and 2018 years.

REPORT TYPE	2017	2018
Total Reports	85	47
Reports submitted to euthanize animals	7	6
Reports involving firearms (public only)	54	19
Reports involving Aerosol or Impact Weapons	3	0
Reports involving Empty Hand Techniques	10	3
Reports involving C.E.W. (demonstrative only)	29	22
Reports involving C.E.W. (fired/deployed only)	14	5



CALLS FOR SERVICE

The North Bay Police Service assumed policing responsibilities for the Municipality of Callander in April of 1997 and the annual number of calls for service has generally remained stable with some minor fluctuations. In 2018 our members responded to 812 calls for service compared to 777 in 2017. This shows an increase of 4.5% in calls for service.

911 calls requiring police assistance were steady between 2017 and 2018 with 143 and 146 respectively. These 911 calls for service do not reflect 911 calls transferred to the Callander Fire Department, the Ambulance Service or the Ontario Provincial Police.

According to Statistics Canada, Callander's growth rate has slowed somewhat compared to previous years. The population remains unchanged at 3,863 yet the number of households has increased slightly from 1,776 in 2017 to 1,786 in 2018.

The slight growth in households and steady population base is attributable to the relatively consistent crime statistics captured in the Uniform Crime Reports Occurrence Statistics (UCR).

Incident.....Number of Incidents

Assault.....	5
Break and enter	1
Domestic-related.....	19
Drug crime.....	2
False alarms	37
Impaired drivers.....	3
Mischief	6
Noise complaints.....	14
Police assistance.....	209
Property checks	54
Robberies	0
Theft of motor vehicles.....	3
Thefts.....	17
Traffic complaints	55
Trouble with youth	11
Other.....	34

Total533

(includes motor vehicle collisions as reported)



HOURS OF SERVICE

There were an average of 12.29 hours of service daily in each month from January 1st to December 31st 2018. The total accumulated hours for the 2018 year was 4,488.77. The hours in each given day can fluctuate from a low of 10 to a high of 20 hours depending on the type of call.

Our Community Resource Officer continues to develop and implement tools and strategies to employ which will assist in the creation of long-term solutions. Education programs for the elderly to prevent Fraud is one of the key initiatives we have developed to help protect and educate them on fraudulent activities before they fall victim to one of the many scams.

The Service's Community Programs Section has been very active in the Callander community addressing some of the issues related to violent crime. Community Programs officers have provided lectures in the two area schools, M.T. Davidson and St. Theresa, on such topics as safety, cyber bullying and sexting.

Our strategy of working with members of our community will strengthen existing relationships, create new partnerships and hopefully continue to have a positive impact on lowering occurrences of crime and social disorder.

ROAD SAFETY

Traffic violations and road safety are amongst the most common concerns reported to police on a regular basis. In 2018 our Service received 55 traffic complaints from residents of Callander. Usually the vast majority of these types of complaints are reports of speeding vehicles, erratic driving and possible impaired drivers. In Callander it is also common to have traffic complaints about Off Road Vehicles such as All-Terrain Vehicles (A.T.V.), dirt bikes and snow machines operating in an unsafe manner on the roadways.

In 2018, 40 motor vehicle collisions were called in to our Service from Callander. As outlined in the Highway Traffic Act, motorists have several options when it comes to reporting. Motorists involved in collisions where less than \$1,000 worth of damage has been sustained and where no injury is apparent need not report the matter and may settle it among themselves. These are deemed non-reportable accidents. In other cases, motorists in Callander also have the option to have their collision investigated by a police officer who would be dispatched to the scene or they may wish to attend the Collision Reporting Centre (C.R.C.) located adjacent to the lobby of the police administration building.



Out of the 40 reported collisions, our officers responded to 20 and referred 17 to the C.R.C. 3 of the reported collisions were determined to not be motor vehicle collisions once the officer attended.

Education, deterrence and enforcement are key ingredients in an overall road safety strategy. RIDE patrols, dedicated traffic enforcement and general patrols all contribute to reducing the number of injuries and deaths on our highways.

The following chart outlines the results of enforcement in the municipality showing a total of 111 Provincial Offence Notices issued for the year.

Parking Tags	0
OBS Card	0
BAC Susp	0
Susp Notice	0
POA	95
Summons Part III	3
Summons Part I	0
LLA	1
72 Hr report	12
Total	111

Targeted enforcement along the main roads in Callander has resulted in an overall reduction of speed along those heavily used areas and has increased the safety of those using the sidewalks and nearby parks.

CALLANDER CONCLUSION

The North Bay Police Service is committed to enhancing the quality of life enjoyed by the residents of Callander. Consistent with the municipality's Mission and Vision Statements:

Mission

Our Organization's Mission is to enrich the community by providing strong leadership and delivering inclusive and fiscally responsible services while maintaining the unique qualities that make Callander such a desirable place to live, work and play.

Vision

Our Long-Term Vision for Callander is a vibrant, fiscally sound community where residents enjoy living, working and playing and are able to meet their needs.



We believe that it is the role of the police to contribute to the achievement of the community's vision through crime prevention, law enforcement, and community partnerships in order to help foster a safer community. Our officers have regularly taken part in events such as the Annual Funfest, Canada Day celebrations, Sirens in the Park and Remembrance Day as part of our vision in helping to support a safe, engaged and inclusive community.

Our Strategic Business Plan for 2017 - 2020 provided us with a frame work as we continue to move forward through the years. The North Bay Police Service is committed to meet and surpass the four strategic priorities being:

- Supporting our Members;
- Collaborating with our Community Partners;
- Providing progressive and sustainable service;
- Policing with the trust and confidence of our public.



These targets have been established as a result of the analysis of crime data, current trends, input from both within our organization and with the assistance of community partners. Achieving targets depends on the continued cooperation of the community in preventing crime, reporting suspicious activity and working with police in keeping our community a safe place to live, work and play.

We look forward to our continued partnerships with Council, a wide variety of community groups and to working with every resident of Callander in our pursuit of community safety.

We continue to stagger the hours in order to optimize our presence and provide coverage

during peak hours for demand. This strategic deployment allows for maximum visibility and deterrence to crime. Positive comments continue to be received from the residents of Callander on the high visibility of patrols, which has been welcomed from the outset.

In addition to Uniformed Patrol, we regularly utilize our Traffic Enforcement Officer, R.I.D.E. Program, Street Crime Unit and the services of our Community Programs Section to address enforcement issues and to enhance community safety.

We look forward to continuing our commitment to the people who call the municipality of Callander home.



NORTH BAY CIVILIAN POLICE ACADEMY LAUNCHED IN 2018

In 2018 the North Bay Police Service continued to look at different ways to connect with the community as part of some new crime prevention and education strategies. Our commitment to community engagement took another step forward in 2018 with the creation of the Civilian Police Academy. The academy involved one session a week for six weeks and took place at North Bay Police Headquarters.

The initiative was intended to provide members of the public with an overview of policing in North Bay. It was designed as an outreach to the community and covered police oriented topics. The idea was spearheaded by Special Constable John Schultz of the Community Programs section.

The academy provided an overview of everything from powers of arrest to the specialized skills

of the Forensic Identification Section and what they look for at the scene of a crime. Participants learned about the breathalyzer machine for impaired drivers and the investigations taking place with our Street Crime Unit.

The idea behind the academy was to provide an overview of policing to people who may develop into goodwill ambassadors for the service. It was also designed to connect with the community, break down barriers and increase public trust in communicating with the police.

The educational sessions included outside speakers and members of the service who delivered the presentations. Participants were required to be 18 years of age or over and were screened prior to taking part.

Academy graduates received a certificate of completion from the Police Service and due to the success of the program, the Civilian Police Academy will continue for the foreseeable future.

Sexual Assault Review Committee



An investigation looking into unfounded sexual assault cases across Canada by the Globe and Mail in 2017 led to a review of the way in which our service investigated and reported on sexual assault occurrences. The Globe and Mail report indicated North Bay had one of the highest rates of unfounded sexual assaults at 44%. In response to the highly publicized report, Chief Devine invited the Globe and Mail reporter to North Bay in order to discuss our delivery model with respect to sexual assault victims and investigations.

With the assistance of Amelia Rising, a review committee was established, based on the Philadelphia Model out of the United States that has shown tremendous success. Our service focused on unfounded files from 2017 and assembled a team, known as the Victim Advocates Review Committee, to review the cases. The team consisted of advocates, people that worked in domestic violence, a representative from Nipissing University and a representative from the Ojibway Woman's Lodge. Through the use of local civilian advocates, our goal was to improve our response to victims of sexual violence. The independent perspective provided through

civilians, volunteers and advocates, helped to provide important insight into our investigative methods and the effects that traditional police practices can have on the victim.

The first moments a victim steps forward are critical to an investigation and in keeping with our current Strategic Business Plan we moved forward in providing education to our officers on the effects of trauma when dealing with victims of violent crime. It has been shown that trauma impacts a victim's ability to remember an incident and some traditional police techniques are counterproductive.

By the end of 2018, Statistics Canada reported our unfounded sexual assault rate had dropped to 16%. The combined efforts of the Victim Advocates Review Committee, a change in our reporting system and the commitment of our officers toward trauma informed investigations has led to better practices in the investigation of sexual violence within our community.

Our model for reviewing cases is fully operational with the committee meeting on a regular basis. Other areas of the province have begun using a similar review process.

Total Cost of Policing



2018 Budget

The North Bay Police Services Board's approved 2018 Net Budget was **\$18,639,288**.

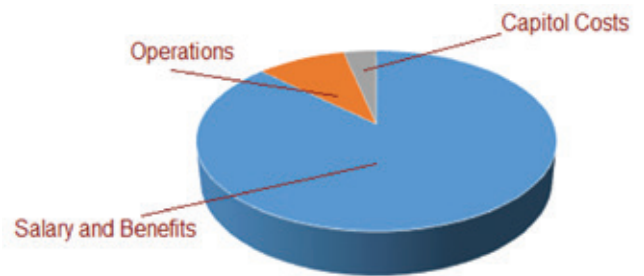
Actual Cost of Policing in 2018

The actual cost of policing in 2018 was **\$19,171,371** (89%) for salary and benefits plus **\$2,342,615** (11%) for operations, for a total of **\$21,513,986** in expenditures.

In 2018, the NBPS collected a total of **\$1,930,003** in revenues, bringing the actual cost of policing to **\$19,583,983**.

Capital Costs in 2018

In 2018, capital costs came to a total of **\$835,100**.





North Bay Police Service



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